

Transport Canada No.: 2020-014

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Safety Recall: Driver's Frontal Airbag Inflator

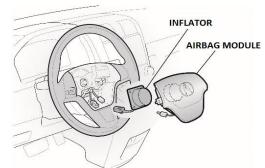
Dear Acura owner:

This notice is in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Acura Canada has previously notified you that a defect, which relates to motor vehicle safety exists in certain 1997 to 2001 model year Acura vehicles. Acura Canada wishes to advise you that service parts required to complete the recall service on your vehicle are now available.

What is the problem?

Due to a manufacturing issue, the inflator inside the driver's frontal airbag module may absorb excess moisture, which may cause the driver's frontal airbag system to malfunction in a crash in which the airbag deploys. Such a malfunction may cause the airbag to under-inflate during deployment, increasing the risk of injury to the driver. In other cases, the airbag inflator may rupture during deployment, allowing metal fragments to pass through the airbag cushion material, possibly striking the driver or passengers, increasing the risk of serious injury or death.



What should you do?

The illustration above shows the location of the driver's front airbag inflator, which is the only component of the airbag module that will be replaced, free of charge, during the recall service.

The replacement parts required to service your vehicle are now available.

You can schedule your appointment online to have the recall service performed free of charge – please visit www.acura.ca/dealerlocator to find a dealer in your region.

In case your SRS light is on, it is NOT a result of the inflator recall issue and you should have the problem diagnosed and repaired by an authorized dealer as soon as possible.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information. If you would like to confirm whether your vehicle is subject to any other recall, please visit www.acura.ca/recalls.

If your vehicle is inoperable, you do not need to take any action.

Who to contact if you experience problems?

If you need assistance or if your dealer is unable to make the necessary airbag inflator replacement free of charge, please contact Acura Canada at acura_cr@acura.ca or call 1-877-445-9844.

Please help Acura Canada keep you informed.

You have received this letter as government records indicate that this vehicle is registered to you. If you do not own this vehicle or if your contact information has changed, <u>please contact your local government vehicle registration agency</u>. If the vehicle is currently being leased and you are the lessor, please forward a copy of this notice to the lessee within 10 working days of receiving this notice. Additionally, please help Acura Canada keep you informed by confirming your information at **honda.ca/infoupdate**. Please login using the secure Web PIN (above).

If you have received this letter in error, please contact Acura Canada.

We apologize for any inconvenience this may cause you. Thank you for your co-operation.

Sincerely,

Dave Jamieson

Vice President, Parts and Service