



May 2004

Safety Recall: Automatic Transmission Second Gear Inspection

Dear Acura MDX Owner:

We are sending this letter to notify you of a recall affecting your vehicle.

What is the problem?

Certain operating conditions can result in heat build-up in the transmission second gear set on certain 2001~2002 MDX vehicles. This could result in gear tooth chipping or, in very rare cases, gear breakage. Gear failure could result in transmission lock-up and a crash could occur without warning. In most cases, abnormal transmission noise will indicate a problem.

What should you do?

Contact your Acura dealer to schedule an appointment to have your vehicle repaired at a convenient time for you. This will also allow your dealer to give you an idea how long they will require your vehicle – usually less than a day – to perform the repair. If your vehicle has less than 24,000 km, the dealer will perform a simple revision to the oil cooler return line. If your vehicle has more than 24,000 km, the dealer will inspect the affected gear for heat discoloration. Based on the inspection, the dealer will either install an oil jet kit, or where discoloration was found, replace the transmission in your vehicle *free of charge*. If the transmission is required to be changed, your dealer will supply a courtesy car for a three (3) day maximum until the repair is completed.

Who to contact if you experience problems:

If the dealer fails or is unable to make the necessary repairs free of charge, you may contact Acura Customer Relations Department at the telephone number or address below.

If you need assistance with locating a Honda dealer, please contact Acura Customer Relations Department at the telephone number or address below, or visit our website at www.acura.ca

What to do if our information is incorrect:

This notice was mailed to you according to the most current information we have available. If you no longer own this vehicle, or some information in this notice is incorrect, please fill out and return the included postage paid *Information Change Card* or forward this notice to the new owner if possible.

Thank you for your co-operation. We apologize for any inconvenience this may cause you.

Sincerely,

A handwritten signature in black ink that reads 'K. Ansari' with a horizontal line underneath.

K. Ansari
Executive Vice-President
Automobile Division